

AT ATCO, WE'RE IN THE ELECTRICITY DELIVERY BUSINESS.

Have been since 1927. We know you and your electricity needs because our employees live, work and volunteer in the communities we serve across northern and east-central Alberta.

As a delivery company, we own and maintain the power lines and poles that bring electricity to you.

IN EVERYTHING WE DO, OUR FIRST PRIORITY IS THE SAFETY OF CUSTOMERS AND EMPLOYEES.

If there's a power line emergency, you can count on us to respond day or night, plus 30°C or minus 30°C.

We're also responsible for reading your meter and passing along your usage to your retailer, who bills you.

The distribution charge you see on your bill is set by our regulator, the Alberta Utilities Commission.

We invite you to find out more about us at [atco.com](https://www.atco.com).

CONTACT US

High Load Inquiries: 1-855-277-1670

General Inquiries: 1-800-668-2248

Emergencies: 1-800-668-5506

[atco.com](https://www.atco.com)

WHAT YOU SHOULD KNOW ABOUT HIGH LOAD MOVES

High loads include grain bins, ready-to-move homes, oilfield equipment and buildings

The ATCO logo is located in the bottom right corner of the page. It features the word "ATCO" in a bold, white, sans-serif font, with a horizontal orange bar underneath the letters.

PUT SAFETY FIRST

Contacting an energized power line could lead to serious injury or fatality. Please, put your safety first.

You're responsible for following these safety regulations for high load moves.

- If you're moving a load on a roadway or highway that is 5.3 metres (17.5 feet) or taller, you're required to contact your electric utility company for an escort.
- For moves in municipalities, clearances for lower voltage lines and communication cables are less than 5.3 metres, subject to requirements of all overhead utilities including telephone and cable.
- For moves in rural areas involving secondary roads, agricultural land and field approaches, clearances are less than 5.3 metres and you're required to notify your electric utility.

If the load can be moved with a minimum of one metre clearance from power lines, you may receive permission to move the load unescorted. Always ask your electric utility first.

IT'S A TEAM EFFORT

Depending on your destination, it may be necessary to involve other utilities including cable, telephone or other electric utilities.

ATCO can help co-ordinate the effort, but it's your responsibility to contact all affected utilities to ensure the load is escorted safely.



PLAN AHEAD

Proper planning and co-ordination of high load moves is necessary to ensure the safety of everyone involved.

Contact us at the local ATCO office at least 10 business days prior to your move to discuss the height, route and dates for the move.

- Call our High Load Move Coordinator at 1-855-277-1670.

While we strive to move on your requested date, it may not be possible due to operational requirements or inclement weather.

Cost is dependent on the specifics of the move. Farmers moving agricultural equipment or facilities are eligible for a safety incentive.

OTHER THINGS TO CONSIDER

Power outages, additional equipment and labour may be required for a safe escort, depending on the situation.

The taller the load, the more resources are needed to move it. This could increase the cost and planning time. If you can delay any attachments that will increase the load's height until after the move is complete, please do so.

In the event of a power outage or related emergency, our first priority is to restore power as quickly and safely as possible. This may result in a delay of your move.

ATCO needs to co-ordinate with the mover and any pilot cars to ensure safe work plans are followed. We don't provide pilot cars.

HIGH LOADS CORRIDOR MAP

High load corridors are the first-choice route for moving high loads.

